



# FAQ

# VOLUNTEERING

*02 June 2023*

**MANCHESTER**  
**2023**  
THE PLACE FOR GREATNESS

Para Swimming  
World Championships



## **Frequently asked questions relating to volunteering at the Manchester 2023 Para Swimming World Championships.**

### ***WHY SHOULD I VOLUNTEER?***

It is a great way to learn new skills, meet new people, give something back to your community, show the world the very best of Manchester and finally to play a part in an event that is also a crucial qualifier for the Paris 2024 Paralympic Games.

### ***DO I NEED EXPERIENCE AND QUALIFICATIONS?***

No. Enthusiasm is more important. We are looking for volunteers with a range of skills, interest and experience. We will match your interest to the right role.

### ***WHO CAN VOLUNTEER?***

Anyone who is at least 18 years old by 1 January 2023 and is eligible to volunteer in the UK. We also require you to commit to at least four shifts during the Championships.

### ***ARE VOLUNTEER ROLES ALLOCATED ON A FIRST-COME FIRST-SERVED BASIS?***

No. We want to ensure that you get the most out of the opportunity available so we will assign roles based on experience, availability and from the role preferences you will have selected as part of the application process.

### ***WHAT ROLES ARE AVAILABLE?***

We have got a variety of different roles available and loads to offer to match your interest to the best fit.

### ***DO I NEED TO COME FROM THE LOCAL AREA?***

No, however we will prioritise those that are.



## ***CAN I VOLUNTEER FROM OUTSIDE THE UK?***

If you are a UK Citizen, have settled status, pre-settled status or have the right to remain in the UK then you can volunteer. We welcome applications from international volunteers, but unfortunately we are unable to provide official documentation and we can't support VISA (volunteering) applications for this event if that is required. If you are an international volunteer, you will be responsible for your own travel and accommodation.

## ***ARE THERE LANGUAGE REQUIREMENTS?***

You must be able to speak and read English or communicate in British Sign Language (BSL). If you can speak or read any other languages you can include that in the volunteer application from.

## ***WILL I BE PROVIDED MEALS DURING THE EVENT?***

Yes, one meal per shift will be given to all volunteers along with additional breaks for refreshments. We will be taking dietary requirements during the application process to cater to volunteers' needs.

## ***WILL EXPENSES BE COVERED?***

No, expenses are not available with this opportunity as we aim to provide you with everything you need throughout your shift.

## ***WILL ACCOMMODATION BE PROVIDED?***

Accommodation is the responsibility of the volunteer and you must make your own arrangements. We are currently working on sourcing suitable accommodation that volunteers can book into if they require accommodation. We will inform you in the June newsletter about possibilities.

## ***WHAT WILL I GET?***

A Manchester 2023 Para Swimming World Championships T shirt  
Food & beverage allowance during shifts  
Behind-the-scenes access into a truly unique event

## ***HOW LONG WILL SHIFTS BE?***

Shifts may vary in length depending on which role you are assigned to, but you will not be asked to work more than 8 hours without consultation.



### ***WHAT TRAINING WILL I GET?***

All volunteers will be trained to carry out their role. Role specific and venue specific training will be provided. You will receive specific information about the training opportunities provided.

### ***WILL TRAINING BE ONLINE OR FACE TO FACE?***

Role specific training will be delivered online and the dates will be communicated to volunteers in due course. Additional venue and role specific training to be delivered in person will take place ahead of your first shift when you collect your accreditation and uniform.

### ***MY FAMILY OR FAMILY MEMBER HAS ALSO BEEN SUCCESSFUL – CAN I VOLUNTEER ON THE SAME SHIFTS AS THEM?***

Whilst applications are considered on an individual basis based on the skills, experience and preferences of each individual applicant, if you would like to request to volunteer on the same shifts as another volunteer, please indicate this when you accept your role offer through the online form that you are due to receive.

### ***WILL I UNDERGO A BACKGROUND CHECK?***

Some roles may require checks. We won't ask for this information unless it is required.

### ***WILL I BE ABLE TO ATTEND THE EVENT?***

You will not be given tickets, but you can still buy tickets for a session.

We ask you to inform us about your availability by contacting us so we don't put you on shift during a session you wish to attend as a spectator.

### ***I HAVE TICKETS TO SOME OF THE COMPETITION SESSIONS, CAN I STILL ATTEND?***

When you receive the email containing your role offer and link to accept or decline your role, you will be asked to reconfirm your availability and the volunteering team will work to accommodate any requests. Please note that as part of the volunteer agreement there will be a minimum number of shifts required for each role.



## ***AS A PERSON WITH ACCESSIBLE NEEDS, WILL I BE ABLE TO VOLUNTEER ALONGSIDE MY SUPPORT WORKER/PERSONAL ASSISTANT?***

Yes. Please let us know that you require this so we can put the necessary arrangements in place.

## ***AS A PERSON WITH ACCESSIBLE NEEDS, WHAT SUPPORT WILL YOU PROVIDE?***

Please let us know your individual circumstances and we'll do what we can to ensure you have what you need.

## ***CONTACT US***

Follow us on our social media channels and check our website <https://www.paralympic.org/manchester-2023> for regular updates and stories.



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If you have any volunteering related question or any other question, please do not hesitate to email Team Volunteering on [manchester2023@swimming.org](mailto:manchester2023@swimming.org). We would love to hear from you and would like to help you.

We look forward working with you this Summer!

# **SEE YOU IN MANCHESTER!**